


Good Governance Policy
National Statistical Office
Ministry of Digital Economy and Society

Following the objectives of the Royal Decree on Criteria and Procedures for Good Governance, B.E. 2546 (2003), and to be consistent with the criteria of the Public Sector Management Quality Award (PMQA), aiming for higher efficiency and good governance of the Thai government which in turn will help to increase public trust.

The National Statistical Office has issued the Good Governance Policy consisting of 4 aspects: 1) social and environmental aspect 2) aspect of the receivers of NSO services and stakeholders 3) organizational aspect and 4) aspect of NSO employees. The Policy sets the standard of practices and shared values for NSO employees to adhere to, along with other rules and regulations.



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(Mr. Putchapong Nodthaisong)

Director General

National Statistical Office

1 May 2018

A Declaration of Intent

The National Statistical Office (NSO) is a government agency within the Ministry of Digital Economy and Society. Our main mission is to be the central government agency for important statistics-related operations.

The management of the country's statistics system and the provision of statistics-related services to support the government's plans and policies as well as other government agencies are carried out to improve transparency and increase the government's accountability to its people, society, and environment.

As an executive of the National Statistical Office, I call for the formulation of the Good Governance Policy so the National Statistical Office has good management practices, transparency, and good governance, accepted by all related agencies, helping to foster better reputation for the government as well as strengthening trust with all stakeholders involved.

The National Statistics Office's Good Governance Policy puts together principles, policies, procedures, and standard of practices related to good public governance, according to the expectations of NSO executives, NSO employees, service receivers, the people, and stakeholders. The NSO employees at all level are expected to adhere to the Good Governance Policy in their daily operations and not to neglect the principles within the Good Governance Policy.

The National Statistics Office will keep the content of the Good Governance Policy up to date. To show our commitment for good governance practice, may all agencies within the NSO inform their employees and implement the practice at all level.



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1) social and environmental aspect.

Policy To produce statistical data following the international statistics standard while focusing on meeting the need of data users. To develop and improve the national statistical system according to Thailand's Statistical Master Plan (TSMP). To excel in presenting statistical data and information to support the decision-making process as well as the evaluation process.

2) aspect of the receivers of NSO services and stakeholders.

Policy To provide high-quality services to clients with careful considerations of other stakeholders.

3) organizational aspect.

Policy To keep raising the quality of the organization management system and the information system. To be an organization of transparency and good governance.

4) aspect of NSO employees.

Policy To continually encourage professional development and advancement for employees, and to do so with the emphasis on the principles of meritocracy and non-discrimination.